



There are dozens of little tips and tricks for using your Microsoft Dynamics CRM application that can make your life ever so much easier. We'll be bringing you a new tip every month in the hope that you find them useful.

The resident Altico wizard presents your November 2007 CRM tip:

### **Sending a link to a CRM record**

Here's a quick and easy way to send a link to a Record to a fellow CRM user:

1. Open the Record that you want to send.
2. If you cannot see the URL in the Address Bar, you may need to press F11 to take the window to full screen.
3. Select (highlight) the URL in the Address Bar and Press CTRL+C to Copy.
4. Open a new e-mail and paste in the URL.

The recipient of your e-mail can then simply click on the link you've provided to access the record that you're referencing.

\* \* \*

I'm NOT the resident wizard, but be that as it may, you're welcome to channel your questions through me.

Yours,

Marcia Nita Doron  
Marketing Director  
[Altico Advisors](#)  
2 Mount Royal Avenue, Suite 410  
Marlborough, MA 01752  
508-485-5588 x107  
[mdoron@alticoadvisors.com](mailto:mdoron@alticoadvisors.com)  
[www.alticoadvisors.com](http://www.alticoadvisors.com)