



There are dozens of little tips and tricks for using your Microsoft Dynamics CRM application that can make your life ever so much easier. We'll be bringing you a new tip every month in the hope that you find them useful.

The resident Altico wizard presents your September 2007 CRM tip:

Multiple Column Sort

Have you ever wondered how to sort multiple columns on an Entity Grid view? It's quite simple.

1. Click on the first column header
2. Hold down "shift" key
3. Click on the second column header

Now you will have a second column as the sub-group of the first. Note: You can sort any number of columns until you get the right data groups.

* * *

I'm NOT the resident wizard, but be that as it may, you're welcome to channel your questions through me.

Yours,

Marcia Nita Doron
Marketing Director
[Altico Advisors](#)
2 Mount Royal Avenue, Suite 410
Marlborough, MA 01752
508-485-5588 x107
mdoron@AlticoAdvisors.com
www.AlticoAdvisors.com