



There are dozens of little tips and tricks for using your Microsoft Dynamics GP system that can make your life ever so much easier. We'll be bringing you a new tip every month in the hope that you find them useful.

The resident Altico wizard presents your February 2009 GP tip:

### **Cannot Reconcile Inventory While Posting**

On occasion, when reconciling inventory tables, an error message is displayed suggesting someone is posting when you know for a fact that everyone is out of the application. Here are a couple of things you can do to clear up this situation.

First, examine the Batch Recovery and make sure that there are no stuck batches. If stuck batches are found, clean them up and complete the posting of those batches. Re-try the reconcile.

If you still get the error message, perform the following:

1. Get everyone out of GP
2. Run these commands in Query Analyzer against the Dynamics Database

Delete Activity  
Delete SY00800  
Delete SY00801

3. Run the following commands against the TEMPDB database

Delete DEX\_LOCK  
Delete DEX\_SESSION

4. Have one user log back in and try the reconcile process

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I'm NOT the resident wizard, but be that as it may, you're welcome to channel your questions through me.

Yours,

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